



Polycom® RealPresence® Mobile for Android™ Phones

QUICK TIPS

For use with Polycom® RealPresence® Cloud

3725-71956-007A1 | October 2015 | 3.4.1

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Get Started

Polycom® RealPresence® Mobile is your on-the-go solution for Polycom® RealPresence® Cloud. RealPresence Mobile gives you the option of connecting as a registered user, allowing you the full functionality of your Polycom-powered service.



Note: RealPresence Cloud support

For support with using the Polycom-powered service, contact your service provider.

Install the Application

To install RealPresence Mobile:

- 1 From the Google Play™ Store, search for **polycom** or **video conferencing** to find the Polycom RealPresence Mobile application.
- 2 Touch **FREE**, then touch **INSTALL APP**.

Connect as a Registered User

As a registered RealPresence Cloud user, you can provision the RealPresence Mobile client to access the directory service and additional features that are not available to unregistered users.

This section only applies if you are registered to RealPresence Cloud. If you are registered to another service, refer to [Connect as an Unregistered User](#).

To connect to your meeting as a registered user:

- 1 At the initial sign-in screen, touch the **Sign in with your cloud login**. switch to sign in with your service credentials.
- 2 At the second sign-in screen, enter the following information:
 - User Name: **<your video address>**
Example: *john.doe@rpc.vc*
 - Password: **<your service password>**
- 3 Touch **Go**.
Your RealPresence Mobile client is connected to RealPresence Cloud.

4 Connect to your meeting with one of the following standard registered dialing conventions:

- Multipoint calls: **<john.doe.vmr@rpc.vc>**
These types of calls require **.vmr** appended to the user name of the video address that is being dialed.
- Point-to-point calls: **<john.doe@rpc.vc>**
These types of calls only require dialing a video address.



User Tip: Dialing protocols for registered users

As a registered user, you do not need to enable a specific dialing protocol for RealPresence Cloud. All calls using RealPresence Mobile as a registered endpoint connect via SIP.

Connect as an Unregistered User

As an unregistered RealPresence Cloud user, you can dial into the service via H.323 using a full dialing string.

To connect to your meeting as an unregistered user:

- 1 At the initial sign-in screen, leave the email field blank, clear the **Register with Polycom** box, and touch **Next**.
- 2 At the second sign-in screen, leave all fields blank and touch **Skip sign in**.
- 3 Dial in to the VMR via H.323:
<91.240.204.151##63257958>.

Use RealPresence Mobile for Android Phones

The RealPresence Mobile for Android Phones interface allows you to connect to video calls.

Dialing Screen

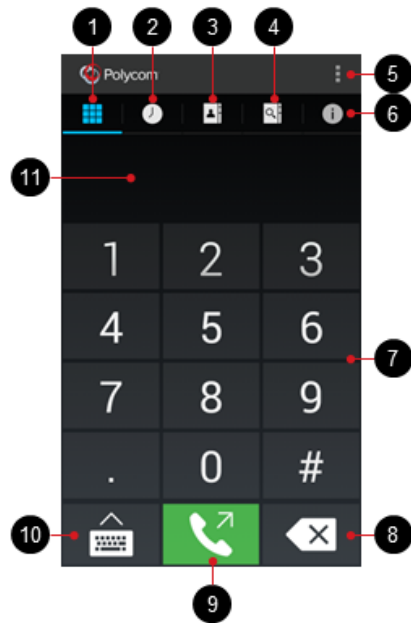
The dialing screen looks different depending on if you are using RealPresence Mobile as a registered or unregistered user. Some functions are only available for registered users.



Note: Directory access

Directory access is only available with certain rate plans. Contact your administrator for more information.

Dialing screen



Ref.	Description
1	Open the dialpad
2	View recent calls
3	View local address book
4	Search corporate directory
5	Specify application settings
6	View your number
7	Enter numbers to dial
8	Delete characters entered
9	Place a call
10	Open the keyboard
11	Displays numbers entered

When you are not in a call, use the dialing screen to place calls, view recent calls, manage contacts, and exit the application.

To place a call:

- 1 Touch to open the virtual dialpad and touch the numbers to enter the VMR number to call.
 - To type the domain for unregistered calls, touch to open the virtual keyboard.
 - Touch to erase a number.
- 2 Touch to start the call.

To add contacts:

- 1 Touch , then touch .
- 2 Enter the name of your contact in the **Display Name** field.
- 3 (Optional) Enter identifying information (**Title**, **Department**, **Location**, **Phone**, or **Email**) about the contact.
- 4 Complete at least one of the following fields:
 - H.323 Extension
 - H.323 Name
 - SIP URI
- 5 Touch .



Note: Local address book

Adding contacts to the local address book is available only for registered RealPresence Cloud users.

In-Call Toolbar

During a call, touch the icons on the in-call toolbar to perform a variety of call functions.

In-Call Toolbar

Icon	Description
	Network connection status
	Mute or unmute your video
	Mute or unmute your microphone
	Mute or unmute your speaker
	Open keypad



End the call

View Content

RealPresence Mobile for Android Phones supports viewing content shared by others only. Registered and unregistered users can view content sent by others in a call.